



**NOVEMBER 6, 2018  
GENERAL ELECTION  
AFTER-ACTION REPORT**

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## **I. INTRODUCTION**

Under D.C. Official Code §1-1001.05(K) and 3 DCMR § 817, within 90 days following a general election, the District of Columbia Board of Elections (“the Board”) must publish on its website an after-action report containing certain data and information concerning the election. The report must contain the following information:

- The total number of ballots cast and counted, with subtotals for each type of ballot;
- The total number of spoiled and special ballots not counted;
- The total number of persons registered to vote at the “close” of registration for the election, broken down by party, ward, and precinct;
- The number of persons who registered to vote between the “close” of registration for the election and the date of the election;
- The number of persons who registered to vote at an early voting center;
- The number of persons who registered to vote on Election Day;
- The number of polling place officials at each precinct, broken down by position title;
- Copies of any unofficial summary reports generated by the Board on election night;
- A summary of issues identified in Precinct Captain or Area Representative reports;
- Performance measurement data of polling place officials;
- A description of any irregularities experienced on Election Day;
- Recommendation for means by which the efficiency, accuracy, and speed of counting and reporting election results can be improved, including equipment or technology and an estimate of associated costs; and
- Any other relevant information.

Accordingly, the Board presents this after-action report on the November 6, 2018 General Election (“the Election”).

## II. D.C. OFFICIAL CODE §1-1001.05(K)/ 3 DCMR § 817 DATA

### A. Ballot Data

1. Total number of votes cast and counted, broken down by type of ballot, including the number of spoiled and special ballots that were not counted:
  - a. Total Number of Ballots Cast: **231,700**
  - b. Total Number of Ballots Cast on Election Day: **168,546<sup>1</sup>**
  - c. Total Number of Ballots Cast during Early Voting: **52,512**

The Board operated **14** Early Voting Centers during the Election – two in each of the District’s eight wards, with the exception of Wards 1 and 2, which each had one. Early voting commenced on Monday, October 22, 2018 and concluded on Friday, November 2, 2018. There were 12 days of early voting in all, including Sundays.

A total of **601** election workers worked **3,296** early voting shifts. The Early Voting Centers were generally staffed by **9-12** workers at any given time based on the day of the week and traffic at the site. The One Judiciary Square Early Voting Center averaged **13-16** workers due to the availability of paper ballots at that site.

The location, dates and hours of operation, voting equipment deployment numbers, and daily and cumulative turnout figures for each Early Voting Center for the Election were as follows:

#### **Monday, October 22, 2018 — Friday, November 2, 2018 (8:30 a.m. to 7:00 p.m.)**

Ward EV 2A: One Judiciary Square, 441 4<sup>th</sup> Street, NW

Equipment Deployed: 10 ExpressVotes; 4 DS200s; 6 Poll Pads<sup>2</sup>

Date	Turnout
Monday, October 22	1,012
Tuesday, October 23	777
Wednesday, October 24	673
Thursday, October 25	663
Friday, October 26	571
Saturday, October 27	317
Sunday, October 28	354
Monday, October 29	677
Tuesday, October 30	907
Wednesday, October 31	1,007
Thursday, November 1	1,329
Friday, November 2	2,128
	<b>Total: 10,415</b>

<sup>1</sup> This number includes 1,957 curbside ballots cast on Election Day.

<sup>2</sup> On Election Day, each of the 140 polling places was equipped with one DS200 and two ExpressVotes except for Precinct #83, which had two DS200s and 4 ExpressVotes. Seven hundred and twenty-five Poll Pads were distributed among the polling places based upon anticipated turnout. (For Poll Pad distribution by precinct, see Attachment #10.)

**Friday, October 26, 2018 — Friday, November 4, 2018 (8:30 a.m. to 7:00 p.m.)**

Ward EV - 1A: Columbia Heights Community Center, 1480 Girard St., NW  
 Equipment Deployed: 12 ExpressVotes; 3 DS200s; 6 Poll Pads

<b>Date</b>	<b>Turnout</b>
<b>Friday, October 26</b>	<b>503</b>
<b>Saturday, October 27</b>	<b>566</b>
<b>Sunday, October 28</b>	<b>570</b>
<b>Monday, October 29</b>	<b>494</b>
<b>Tuesday, October 30</b>	<b>684</b>
<b>Wednesday, October 31</b>	<b>741</b>
<b>Thursday, November 1</b>	<b>1,052</b>
<b>Friday, November 2</b>	<b>2,015</b>
	<b>Total: 6,625</b>

Ward EV3A: Chevy Chase Community Center, 5601 Connecticut Ave., NW  
 Equipment Deployed: 12 ExpressVotes; 3 DS200s; 6 Poll Pads

<b>Date</b>	<b>Turnout</b>
<b>Friday, October 26</b>	<b>667</b>
<b>Saturday, October 27</b>	<b>682</b>
<b>Sunday, October 28</b>	<b>532</b>
<b>Monday, October 29</b>	<b>629</b>
<b>Tuesday, October 30</b>	<b>613</b>
<b>Wednesday, October 31</b>	<b>587</b>
<b>Thursday, November 1</b>	<b>688</b>
<b>Friday, November 2</b>	<b>1,084</b>
	<b>Total: 5,482</b>

Ward EV - 3B: Cleveland Park Neighborhood Library, 3310 Conn. Ave., NW  
 Equipment Deployed: 10 ExpressVotes; 2 DS200s; 6 Poll Pads

<b>Date</b>	<b>Turnout</b>
<b>Friday, October 26</b>	<b>502</b>
<b>Saturday, October 27</b>	<b>492</b>
<b>Sunday, October 28</b>	<b>498</b>
<b>Monday, October 29</b>	<b>391</b>
<b>Tuesday, October 30</b>	<b>469</b>
<b>Wednesday, October 31</b>	<b>493</b>
<b>Thursday, November 1</b>	<b>581</b>
<b>Friday, November 2</b>	<b>1,070</b>
	<b>Total: 4,496</b>

Ward EV - 4A: Takoma Park Recreation Center, 300 Van Buren Street, NW  
 Equipment Deployed: 10 ExpressVotes; 2 DS200s; 6 Poll Pads

<b>Date</b>	<b>Turnout</b>
<b>Friday, October 26</b>	<b>465</b>
<b>Saturday, October 27</b>	<b>280</b>
<b>Sunday, October 28</b>	<b>216</b>
<b>Monday, October 29</b>	<b>441</b>
<b>Tuesday, October 30</b>	<b>409</b>
<b>Wednesday, October 31</b>	<b>422</b>
<b>Thursday, November 1</b>	<b>564</b>
<b>Friday, November 2</b>	<b>856</b>
	<b>Total: 3,653</b>

Ward EV - 4B: Emery Heights Community Center, 5801 Georgia Ave., NW  
 Equipment Deployed: 10 ExpressVotes; 2 DS200s; 6 Poll Pads

<b>Date</b>	<b>Turnout</b>
<b>Friday, October 26</b>	<b>181</b>
<b>Saturday, October 27</b>	<b>114</b>
<b>Sunday, October 28</b>	<b>64</b>
<b>Monday, October 29</b>	<b>153</b>
<b>Tuesday, October 30</b>	<b>176</b>
<b>Wednesday, October 31</b>	<b>152</b>
<b>Thursday, November 1</b>	<b>279</b>
<b>Friday, November 2</b>	<b>493</b>
	<b>Total: 1,612</b>

Ward EV - 5A: Turkey Thicket Recreation Center, 1100 Michigan Ave., NE  
 Equipment Deployed: 12 ExpressVotes; 3 DS200s; 6 Poll Pads

<b>Date</b>	<b>Turnout</b>
<b>Friday, October 26</b>	<b>778</b>
<b>Saturday, October 27</b>	<b>490</b>
<b>Sunday, October 28</b>	<b>422</b>
<b>Monday, October 29</b>	<b>747</b>
<b>Tuesday, October 30</b>	<b>779</b>
<b>Wednesday, October 31</b>	<b>747</b>
<b>Thursday, November 1</b>	<b>967</b>
<b>Friday, November 2</b>	<b>1,494</b>
	<b>Total: 6,424</b>

Ward EV - 5B: Trinidad Recreation Center, 1310 Childress Street, NE  
 Equipment Deployed: 10 ExpressVotes; 2 DS200s; 6 Poll Pads

<b>Date</b>	<b>Turnout</b>
<b>Friday, October 26</b>	<b>83</b>
<b>Saturday, October 27</b>	<b>63</b>
<b>Sunday, October 28</b>	<b>46</b>
<b>Monday, October 29</b>	<b>69</b>
<b>Tuesday, October 30</b>	<b>88</b>
<b>Wednesday, October 31</b>	<b>110</b>
<b>Thursday, November 1</b>	<b>154</b>
<b>Friday, November 2</b>	<b>336</b>
	<b>Total: 949</b>

Ward EV - 6A: King Greenleaf Recreation Center, 201 N Street, SW  
 Equipment Deployed: 10 ExpressVotes; 2 DS200s; 6 Poll Pads

<b>Date</b>	<b>Turnout</b>
<b>Friday, October 26</b>	<b>268</b>
<b>Saturday, October 27</b>	<b>214</b>
<b>Sunday, October 28</b>	<b>242</b>
<b>Monday, October 29</b>	<b>217</b>
<b>Tuesday, October 30</b>	<b>288</b>
<b>Wednesday, October 31</b>	<b>276</b>
<b>Thursday, November 1</b>	<b>422</b>
<b>Friday, November 2</b>	<b>752</b>
	<b>Total: 2,679</b>

Ward EV - 6B: Sherwood Recreation Center, 640 10<sup>th</sup> Street, NE  
 Equipment Deployed: 10 ExpressVotes; 2 DS200s; 6 Poll Pads

<b>Date</b>	<b>Turnout</b>
<b>Friday, October 26</b>	<b>374</b>
<b>Saturday, October 27</b>	<b>369</b>
<b>Sunday, October 28</b>	<b>428</b>
<b>Monday, October 29</b>	<b>374</b>
<b>Tuesday, October 30</b>	<b>389</b>
<b>Wednesday, October 31</b>	<b>388</b>
<b>Thursday, November 1</b>	<b>478</b>
<b>Friday, November 2</b>	<b>984</b>
	<b>Total: 3,784</b>

Ward EV-7A: Deanwood Recreation Center, 1350 49th Street, NE  
 Equipment Deployed: 10 ExpressVotes; 2 DS200s; 6 Poll Pads

<b>Date</b>	<b>Turnout</b>
<b>Friday, October 26</b>	<b>271</b>
<b>Saturday, October 27</b>	<b>106</b>
<b>Sunday, October 28</b>	<b>73</b>
<b>Monday, October 29</b>	<b>224</b>
<b>Tuesday, October 30</b>	<b>221</b>
<b>Wednesday, October 31</b>	<b>257</b>
<b>Thursday, November 1</b>	<b>262</b>
<b>Friday, November 2</b>	<b>490</b>
	<b>Total: 1,904</b>

Ward EV- 7B: Benning Stoddert Community Center, 100 Stoddert Place, SE  
 Equipment Deployed: 10 ExpressVotes; 2 DS200s; 6 Poll Pads

<b>Date</b>	<b>Turnout</b>
<b>Friday, October 26</b>	<b>163</b>
<b>Saturday, October 27</b>	<b>79</b>
<b>Sunday, October 28</b>	<b>58</b>
<b>Monday, October 29</b>	<b>146</b>
<b>Tuesday, October 30</b>	<b>148</b>
<b>Wednesday, October 31</b>	<b>183</b>
<b>Thursday, November 1</b>	<b>242</b>
<b>Friday, November 2</b>	<b>433</b>
	<b>Total: 1,452</b>

Ward EV- 8A: Malcolm X Elementary School, 1351 Alabama Avenue, SE  
 Equipment Deployed: 10 ExpressVotes; 2 DS200s; 6 Poll Pads

<b>Date</b>	<b>Turnout</b>
<b>Friday, October 26</b>	<b>305</b>
<b>Saturday, October 27</b>	<b>133</b>
<b>Sunday, October 28</b>	<b>108</b>
<b>Monday, October 29</b>	<b>237</b>
<b>Tuesday, October 30</b>	<b>267</b>
<b>Wednesday, October 31</b>	<b>254</b>
<b>Thursday, November 1</b>	<b>377</b>
<b>Friday, November 2</b>	<b>581</b>
	<b>Total: 2,262</b>

Ward EV – 8B: Barry Farm Recreation Center, 1230 Sumner Road, SE  
 Equipment Deployed: 10 ExpressVotes; 2 DS200s; 6 Poll Pads

<b>Date</b>	<b>Turnout</b>
<b>Friday, October 26</b>	<b>108</b>
<b>Saturday, October 27</b>	<b>25</b>
<b>Sunday, October 28</b>	<b>32</b>
<b>Monday, October 29</b>	<b>80</b>
<b>Tuesday, October 30</b>	<b>78</b>
<b>Wednesday, October 31</b>	<b>70</b>
<b>Thursday, November 1</b>	<b>160</b>
<b>Friday, November 2</b>	<b>222</b>
	<b>Total: 775</b>

d. Total Number of Absentee Ballots Sent/Counted: **13,673/9,667<sup>3</sup>**

The Board sent **12,400** absentee ballots to civilian voters, and **1,273** absentee ballots to voters covered by the Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA). In addition, the Board received **6** Federal Write-in Absentee Ballots (FWABs) from UOCAVA voters.

Of the 12,400 civilian absentee ballots transmitted:

- 9,019 were returned and counted;
- 332 were returned and rejected
- 367 were returned as undeliverable;
- 1 was spoiled; and
- 2,681 were neither returned by the voter nor returned as undeliverable.

Of the 1,273 UOCAVA ballots transmitted:

- 642 were returned and counted;
- 18 were rejected;
- 3 were returned as undeliverable; and
- 610 were neither returned by the voter nor returned as undeliverable.

Of the 6 FWABs received from UOCAVA voters, all were counted.

In all, the Board counted **9,667** absentee ballots.

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<sup>3</sup> This number includes the 6 FWABs that were mailed to the Board.



**Table 1. Absentee Ballots – Comparison to Past General Elections**

Election	Absentee Ballots Transmitted by Board (Civilian/UOCAVA)	Absentee Ballots Returned/ Counted	Absentee Ballot Return Rate	Returned Absentee Ballot Acceptance Rate
11/6/12	17,362 (14,378/2,984)	13,121/11,588	75.6%	88.3%
11/4/14	8,535 (7,705/830)	6,367/5,989	74.5%	94.1%
11/8/16	25,520 (21,362/4,158)	20,991/20,781	78.3%	99.3%
11/6/18	13,673 (12,400/1,273)	10,011 <sup>4</sup> /9661 <sup>5</sup>	73.22%	96.5%

**Table 2. Votes Cast and Counted by Type - Comparison to Past General Elections**

Election	Absentee Voters	% of Overall Turnout	Election Day Voters	% of Overall Turnout	Early Voters	% of Overall Turnout	Overall Turnout	Total Registered Voters	Turnout Percentage
11/6/12	11,588	3.93	191,166	64.84	57,053	19.35	294,814	483,775	60.94
11/4/14	5,989	3.38	125,807	70.9	26,660	15.03	177,377	461,325	38.45
11/8/16	20,781	6.6	186,326	59.6	101,077	32.3	312,575	478,688	65.2
11/6/18	9,667	4.17	168,546 <sup>6</sup>	72.7	52,512	22.66	231,700	500,511	46.29

- e. Total Number of Provisional Ballots Voted: **2,406**
- f. Total Number of Provisional Ballots Counted: **975**
- g. Total Number of Provisional Ballots Rejected: **1,431**

Of the 1,431 special ballots rejected:

- 986 were rejected because the voter voted out-of-precinct;
- 260 were rejected because the voter was either a same day registrant or a first-time voter who registered to vote by mail and failed to provide sufficient identification;
- 105 were rejected because the special ballot envelope was materially incomplete;
- 73 were rejected because the voter had already cast an absentee ballot or voted early; and
- 7 were rejected because the special ballot envelope lacked the voter’s signature.

**Table 3. Special Ballots – Comparison to Past General Elections**

Election	Special Ballots Cast	Special Ballots Accepted	Special Ballot Acceptance Rate
11/6/12	38,636	33,894	91.6%
11/4/14	18,921	17,726	93.7%
11/8/16	3,447	1,990	57.7%
11/6/18	2,406	975	40.5%

<sup>4</sup> This number does not include the 6 FWABs that were received from UOCAVA voters.

<sup>5</sup> This number does not include the 6 FWABs that were received from UOCAVA voters and counted.

<sup>6</sup> This number includes the 1,957 that voted curbside on Election Day.

- h. Total Number of Curbside Ballots: **1,957**
- i. Total Number of Spoiled Ballots: **2,260**

## **B. Registration Activity Data**

- 1. The Number of Persons Registered:
  - a. More than 21 days preceding the election, broken down by party, ward, and precinct: **495,531 (See Attachment #1)**
  - b. Between 21 days preceding the election and Election Day:
    - i. October 16, 2018 through October 21, 2018: **1,827**
    - ii. October 22, 2018 through November 2, 2018 (Early Voting): **1,066**
  - c. On Election Day: **10,056**

## **C. Election Worker Data**

- 1. The number of polling place officials by precinct, broken down by position title: **(See Attachment #2)**
- 2. Number of Student Election Workers on Election Day: **125**
- 3. A synopsis of any issues identified in Precinct Captain or Area Representative logs:

These issues were cited most frequently by Precinct Captains and Area Representatives:

- Many campaign workers were overly aggressive and, because they had not been given sufficient information regarding their actual roles at the precincts, told election workers that they had been assigned to work at the precincts (as poll workers) which led to confusion;
- Insufficient number of DS200s and ExpressVotes at certain precincts, and DS200s took too long to process ballots;
- Certain voting locations were too small to accommodate voter volume or were otherwise not conducive to an efficient voting program;

- Insufficient number of election workers and Poll Pads available to process same day registrants and special ballot voters; and
- Election workers forgot how to perform duties of the positions they were trained in due to length of time between training and Election Day, but they failed to consult the poll worker manuals they were given at training and on Election Day in the equipment bins.

4. Performance Measurement Data of Polling Place Officials: (See Attachment #3)

**D. Election Night Reporting Information and Data**

1. Delivery of Election Results

On the night of the Election, the results from all but ten precincts were successfully transmitted to the Board via the DS200's wireless modem.<sup>7</sup>

As the Election Night Summary Results Reports indicate:

- Results from 108 of 143 precincts were received by 8:36 p.m.
- Results from 13 additional precincts were received by 9:12 p.m. (121 precincts total)
- Results from 12 additional precincts were received by 9:42 p.m. (133 precincts total)
- Results from nine additional precincts were received by 10:47 p.m. (142 precincts total)
- Results from the last precinct was received at 10:26 a.m. on November 7, 2018 (143 precincts total)<sup>8</sup>

Results from 133 precincts (93% of all precincts) were received within an hour and a half after the polls closed on Election Day. The majority of the remaining precincts could not produce results until after that time because they were still processing voters who were in line at 8:00 p.m. (and thus entitled to cast a ballot), and could not “close out” their machines and produce results until the last voter had voted.

2. Copies of Any Unofficial Summary Reports Generated by BOE on Election Night: (See Attachment #4 - #9)

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<sup>7</sup> The results from the remaining ten precincts were uploaded using USB Backup Memory Devices which are stored within each DS200 and contain results data. All USB Backup Memory Devices are to be returned to BOE headquarters on election night in accordance with established BOE practice.

<sup>8</sup> The Board was not able to retrieve the results for the last precinct until the day after the Election due to transmission difficulties and the fact that the USB Backup Memory Device that should have been returned to BOE headquarters on election night was inadvertently left in the DS200 overnight. The facility where the DS200 was located was locked and secure at all times, so the results media remained safe until Board staff was able to retrieve it the following morning.

## **E. A Description of Irregularities Experienced on Election Day**

### **1. Incorrect Ballot Distribution**

On Election Day, the Board received reports that election workers at a few precincts were not issuing the correct ballot style to voters. The specific concern was that voters who resided in one Advisory Neighborhood Commission (ANC) Single-Member Districts (SMD) were given ballots that corresponded to another SMD serviced at the same polling place. In response to each such report, the Board contacted the Precinct Captain at the precinct involved and instructed him or her to ensure that each voter received the appropriate ballot.

Despite the fact that poll workers are specifically trained on the proper issuance of ballots, incorrect ANC ballot distribution continues to be a problem in general elections. This is attributable to election workers having to manage multiple unique ballot styles within a single precinct due to the presence of ANC SMD contests on the ballot. (For example, Precinct #129 has nine different ballots styles: SMDs 2A01, 2C01, 2C03, 2F04, 2F05, 2F06, 2F07, 2F08, and 6D04. Another precinct, #17, also has nine.) In addition, voters often do not recognize that they have received an incorrect ballot and cast it, at which point it is too late to correct the matter.

The Board took several steps to address this issue in advance of the Election. First, when establishing the ballot layout, the Board designed the ballot so that the ANC SMD number was prominently displayed three times on the top of the ballot. Second, the Board updated the Voter Rights and Responsibilities section of the Voter Guide, which is mailed to every household, posted on the Board's website, and included in the supply bins delivered to each voting location for use by voters, to include an instruction to voters to make sure they have received the correct ballot before they vote. Third, the Board's election worker training team stressed the need for correct ballot distribution in each class, and designed hands-on exercises for all election workers that focused on correct ballot distribution. For example, election workers were given sample ballot tickets and tasked with matching the tickets with the correct sample ballots. The Board will continue to explore ways to address this issue.

## **F. OTHER RELEVANT INFORMATION**

### **1. Election Workers and Support Network**

In light of anticipated turnout for the Election, the Board set a staffing goal of 1,960 election workers to ensure adequate and timely customer service across the city's 143 voting precincts (14 workers per precinct). This goal took into account data the Board reviewed from past elections, including the number of workers who complete training but drop out either before or after being assigned to polling places, as well as the number of workers who fail their training classes.

The Board ultimately deployed 1,694 workers on Election Day. In all, 1,939 workers were trained. Of these, 33 failed their training classes, and 212 either dropped out before voting began, or were "no-shows" on Election Day.

**Table 4. Election Worker Positions**

<b>Position</b>	<b>Number per Precinct</b>	<b>Total</b>	<b>Position Description</b>
Precinct Captain	1	140 (Three precincts were combined)	Responsible for the overall management of the polling place, monitoring all election workers to ensure they are performing duties in accordance with DCBOE policies and procedures
Assistant Precinct Captain	1	23	Assist Precinct Captain with the performance of their duties
Check-in Clerk	2-9	405	Check voters in and direct to appropriate clerk
Special Ballot Clerk	1-4	282	Process all voters whose eligibility to vote a regular ballot is in question
Ballot Clerk/Voter Assistant Clerk	2-7	719	Ensure voters are given the correct ballots, and assist voters with disabilities, senior citizens, curbside voters, and other voters as necessary
Youth Election Workers	2-6	125	Assisted election workers with their duties.
	8-24	1,694	

**Table 5. Election Worker Age Breakdown**

<b>Election Worker Age Range</b>	<b>Number of Election Workers</b>
Under 18 years old	93
18 to 25	91
26 to 40	238
41 to 60	528
61 to 70	500
71 years old and over	244
	1,694

Election workers were supported on Election Day by a multi-tiered network of trained individuals and election professionals that consisted of the following components:

- **Area Representatives.** The Board deployed 30 area representatives to provide roving supply support and assistance to polling places on Election Day. Each area representative supported four to six polling places. Area representatives also assisted in setting up polling places the day prior to Election Day.
- **Information Technology (IT) Rovers.** Eighteen IT Rovers provided support to three to five polling places each, in an effort to ensure that the voting equipment was opened properly and on time, and closed properly after the last voter voted. IT Rovers were responsible for repairing and replacing equipment as needed, and otherwise assisted

with troubleshooting technical or connectivity issues that precinct-based tech-certified election workers (see below) could not solve.

- **Precinct-based tech-certified election workers.** Ninety-seven (97) election workers received additional training to serve as precinct-based technicians. They assisted Precinct Captains with opening and closing the voting equipment and troubleshooting basic problems as needed.
- **Americans with Disabilities Act (ADA) Compliance Assistants.** The Board deployed 35 ADA Compliance Assistants throughout the city on Election Day. Each was assigned four to five polling places to visit throughout Election Day in order to identify and address any correctable issues that presented barriers to voting for senior citizens and people with disabilities. ADA Compliance Assistants were tasked with several duties, including: completing a precinct operational accessibility survey; posting directional signage along routes to the polling place's accessible entrance and the voting area itself; propping doors open where possible; assisting election workers with assigning accessible parking spaces where possible; placing the accessible entrance bells at the appropriate places; and ensuring that auxiliary aids, including magnifying glasses, Language Access kits, and headphones, were available and prominently displayed so that voters were aware of their availability.
- **Foreign Language and American Sign Language (ASL) Interpreters.** Thirty-one Spanish, 5 Mandarin, 1 Vietnamese, 2 Amharic, and 6 ASL interpreters were deployed to 52 polling places to enable limited English proficient (LEP) voters and voters with auditory disabilities to participate meaningfully in the electoral process.
- **Election Help Desk.** The Board operated an 18-person Help Desk (Call Center) to field calls from Precinct Captains regarding supplies, technical issues, voter questions, and election worker personnel issues. The Help Desk contacted tech rovers and area representatives when an issue could not be resolved over the phone. The Help Desk staff included members of the election worker training team, temporary election workers, technical experts from the BOE's equipment vendors, and election staff.

## 2. Facilities

The Board operated 143 precincts at 140 polling places on Election Day (three polling places housed two precincts each). The Board collaborated with the Department of General Services (DGS), the Department of Transportation (DDOT) and the Office of Disability Rights (ODR) to ensure that polling places were both structurally and operationally accessible for the General Election. DGS provided a team of facility managers, building managers, and engineers to correct structural issues at government buildings that serve as polling places. Modifications included installing automatic door openers, temporarily removing narrow doors, providing temporary ramps, and removing center poles that were obstructing narrow doorways.

**Table 6. Polling Place Modifications**

<b>Precinct #</b>	<b>Precinct Name</b>	<b>November- General Election</b>
4	School Without Walls (Francis Stevens High School)	Temporary ramp installed
8	Palisades Recreation Center	New permanent ramp and ADA compliant front door installed
13	St Margaret’s Episcopal Church	Threshold installed at accessible entrance
37	Banneker Community Recreation Center	Temporary ramp installed
45	Metropolitan Police Department - Regional Operation Command (North)	Permanent ramp installed at rare entrance, parking lot restriped to meet ADA standards, and sidewalk (front to back) completely repaved for the general election.
60	St John United Baptist Church	Temporary ramp installed
67	Bunker Hill Elementary School	Temporary ramp installed
69	Perry Street Preparatory PCS @ Taft	Temporary ramp installed
81	Miner Elementary School	Temporary ramp installed
82	Sherwood Recreation Center	New door installed
83	J.O. Wilson Elementary School	Temporary ramp installed
98/99	Smothers Elementary School	Center bar removed
120	Malcolm X Elementary School	Temporary ramp installed
106	Ridge Road Recreation Center	Temporary ramp installed
121	Ferebee-Hope Recreation Center	Center bar removed

The following precincts were relocated between the end of the 2016 election cycle and the General Election:

**Ward 1**

Precinct 24:

**New location:** Marie Reed Elementary School, 2201 18th Street, NW

**Old location:** Mary’s Center, 2355 Ontario Road, NW

**Reason for Relocation:** The precinct had been relocated from Marie Reed to Mary’s Center for the 2016 election cycle due to renovations.

**Ward 2**

Precinct 6:

**New location:** Duke Ellington High School, 3500 R Street, NW

**Old location:** Georgetown Community Library, 3260 R Street, NW

**Reason for Relocation:** The precinct had been relocated from Duke Ellington to Georgetown Community Library for the 2016 election cycle due to renovations.

Precinct 14:

**New location:** MAA Carriage House, 1781 Church Street, NW

**Old location:** The Whittemore House, 1526 New Hampshire Avenue, NW

**Reason for Relocation:** MAA Carriage House was not available for the 2018 Primary Election, but became available for the General Election.

Precinct 129:

**New location:** First Congregational United Church of Christ, 945 G Street, NW

**Old location:** Martin Luther King, Jr. Library, 901 G Street, NW

**Reason for Relocation:** Renovations at Martin Luther King, Jr. Library.

### **Ward 3**

Precinct 8:

**New location:** Palisades Recreation Center, 5200 Sherier Place, NW

**Old location:** Palisades Neighborhood Library, 4901 V Street, NW

**Reason for Relocation:** The precinct had been relocated from Palisades Recreation Center to Palisades Neighborhood Library for the 2018 Primary Election due to renovations.

Precinct 29:

**New location:** Washington Hebrew Congregation, 3935 Macomb Street, NW

**Old location:** Second District Police Station, 3320 Idaho Avenue, NW

**Reason for Relocation:** The precinct had been relocated from the Second District Police Station to Washington Hebrew Congregation for the 2018 Primary Election due to renovations.

Precinct 33:

**New location:** Murch Elementary School (Cafeteria), 4810 36<sup>th</sup> Street, NW

**Old location:** St. Paul's Lutheran Church (Church Hall/Multi-Purpose Room), 4900 Connecticut Avenue, NW

**Reason for Relocation:** The precinct had been relocated from Murch Elementary School to St. Paul's Lutheran Church for the 2016 election cycle due to renovations.

Precinct 136:

**New location:** All Souls Episcopal Church, 2300 Cathedral Avenue, NW

**Old location:** Leading Age, 2519 Connecticut Avenue, NW

**Reason for Relocation:** The precinct had been relocated to Leading Age due to Americans with Disabilities Act (ADA) compliance issues; it was relocated back after modifications at All Souls Episcopal resolved the ADA issues.

### **Ward 4**

Precinct 59:

**New location:** Takoma Community Center, 300 Van Buren Street, NW

**Old location:** Coolidge Senior High School, 6315 5th Street, NW

**Reason for Relocation:** The precinct was relocated due to renovations occurring at Coolidge Senior High School.



Precinct 60:

**New location:** St. John United Baptist Church (Church Hall) 6343 13<sup>th</sup> Street, NW

**Old location:** Nativity Catholic Church (Gymnasium), 6000 Georgia Avenue, NW

**Reason for Relocation:** The precinct was relocated to St. John United Baptist Church due to accessibility concerns at Nativity Catholic Church.

## Ward 6

Precinct 86:

**New location:** Mount Moriah Baptist Church (Multi-Purpose Room), 1636 East Capitol Street, NE

**Old location:** Eliot-Hine Middle School (Multi-Purpose Room), 1830 Constitution Avenue, NE

**Reason for Relocation:** The precinct was relocated to Mount Moriah Baptist Church because Eliot-Hine Middle School was unavailable.

Precinct 91:

**New location:** Watkins Elementary School, 420 12th Street, SE

**Old location:** Friendship PCS Chamberlain Campus, 1345 Potomac Avenue, SE

**Reason for Relocation:** The precinct had been relocated from Watkins Elementary School to Friendship PCS Chamberlain Campus for the 2016 election cycle due to renovations.

## Ward 7

Precinct 92:

**New location:** Kenilworth Recreation Center, 4321 Ord Street, NE

**Old location:** Zion Baptist Church-Eastland, 1234 Kenilworth Avenue, NE

**Reason for Relocation:** The precinct had been relocated from Kenilworth Recreation Center to Zion Baptist Church Eastland for the 2016 election cycle due to renovations.

Precinct 93:

**New location:** Deanwood Recreation Center (Multi-Purpose Room), 1350 49<sup>th</sup> Street, NE

**Old location:** Houston Elementary School (Multi-Purpose Room), 1100 50<sup>th</sup> Place, NE

**Reason for Relocation:** The precinct was relocated to Deanwood Recreation Center for the 2018 General Election due to renovations occurring at Houston Elementary School.

Precinct 105:

**New location:** Benning Park Recreation Center (Multi-Purpose Room), 5100 Southern Avenue, SE

**Old location:** C.W. Harris Elementary School (Multi-Purpose Room), 301 53<sup>rd</sup> Street, SE

**Reason for Relocation:** The precinct was relocated to Benning Park Recreation Center for the 2018 General Election due to renovations occurring at C.W. Harris Elementary.

Precinct 113:

**New location:** Hillcrest Recreation Center, 3100 Denver Street, SE

**Old location:** East River Washington Senior Wellness Center, 3001 Alabama Avenue, SE

**Reason for Relocation:** The precinct was relocated to Hillcrest Recreation Center for the 2018 Primary Election due to ADA compliance issues at East River Washington Senior Wellness Center.

## **Ward 8**

Precinct 116:

**New location:** THEARC West (Black Box Theater), 1801 Mississippi Avenue, SE

**Old location:** THEARC East (Community Room/Auditorium), 1901 Mississippi Avenue, SE

**Reason for Relocation:** The precinct was relocated to THEARC West for the 2018 General Election because that facility offered a larger space and more fully met the Board's ADA compliance needs.

### **3. Voter Education and Outreach**

Prior to the November 6, 2018 General Election, the Board's Voter Education and Outreach Division (VEOD) once again utilized the Ward Outreach Coordinator Program (WOC Program), which the Board implemented in 2016. The WOC Program was established to assist VEOD with conducting voter registration drives, recruiting election workers, and educating District of Columbia residents about all aspects of the voting process.

Twelve Ward Outreach Coordinators were recruited, trained, and assigned to visit nursing homes, assisted living residences, and rehabilitation facilities to offer residents the opportunity to register to vote and to vote by absentee ballot in the Election. As designated ambassadors of the Board, the Ward Outreach Coordinators were divided into two groups, based on the geographical landscape of the city. A team of Ward Outreach Coordinators was assigned to facilities located in Wards one through four, and the other team supported facilities located in Wards five through eight.

Between the dates of the Primary Election and the Election, Ward Outreach Coordinators and VEOD staff registered voters and administered absentee voting at a total of 28 nursing homes/senior living facilities citywide. Additionally, VEOD staff participated in 42 community events, meetings, and special presentations.

In preparation for the Election, VEOD conducted "Lunchtime Drives" at 10 public schools. The Board also partnered with Mikva Challenge, an organization dedicated to developing civic engagement in the District's youth, to register new voters and recruit student poll workers. As a result of VEOD's student outreach efforts prior to the Election:

- **241** students in the District of Columbia were registered to vote;
- **129** students submitted applications to serve as Student Election Workers, and **125** students served in that capacity on Election Day.

VEOD attended monthly naturalization ceremonies at the United States District Court for the District of Columbia. As a result of VEOD’s outreach efforts at these events prior to the General Election, **393** new citizens registered to vote. The table below breaks down the number of registrations received on each date.

**Table 7. Voter Registration at Naturalization Ceremonies.**

<b>Date</b>	<b>Number of Attendees</b>	<b>Number of New Voter Registration Applications</b>
July 10, 2018	116	75
August 14, 2018	116	58
September 11, 2018	126	77
September 28, 2018	118	91
October 9, 2018	118	92
<b>TOTAL</b>	<b>594</b>	<b>393</b>

VEOD’s outreach efforts yielded 900 absentee ballots cast by residents at nursing homes and senior living facilities, and 127 absentee ballots cast at the D.C. Central Correctional and Central Treatment facilities by individuals serving sentences for misdemeanors or awaiting trial.

The VEOD launched and implemented the Adopt-A-Precinct pilot program prior to the June 19, 2018 Primary Election. Adopt-A-Precinct is a partnership program intended to increase civic involvement and community participation. Through this program, the Board developed new partnerships with several community groups and organizations based in the District. Participating groups and organizations “adopted” polling places in Wards one through eight, and provided volunteers to serve as poll workers on Election Day. The Board secured nine community partners to adopt a total of 13 target precincts on Election Day (**Table 8**).

For the Election, DCBOE partnered with five community groups and organizations. There were two groups – the Federal Alumnae Chapter of Delta Sigma Theta Sorority, Inc. and the 801 East Men’s Shelter – that were each able to provide approximately 12 participants. These groups “adopted” two precincts each for the Election. A total of seven target precincts were adopted for the Election (**Table 9**).

In recognition of National Voter Registration Day, which was September 25, 2018, VEOD and the Board partnered with the Washington Nationals to hold a game-night registration drive. Staff from the Board operated several registration tables where game attendees could register to vote, update their registration, and get registration and election-related educational materials.

In an effort to keep the general public informed about all matters related to District elections, the Board published a shorter, more streamlined Voter’s Guide, which was mailed to each District of Columbia household. The Voter’s Guide included the names of the candidates that would appear on the ballot, voter registration and absentee voting information, polling place relocations, and other helpful information. The Board also mailed a postcard to each District of Columbia household informing voters of contests on the ballot, the locations, dates, and hours of operation for the Early Voting Centers, and the hours of operation for polling places on Election Day. The Board also kept voters apprised of Early Voting and Election Day hours and locations by placing

advertisements in local papers, running 30-second commercials on Comcast Spotlight and DC Cable 13, and advertising in Metro stations and on the back of Metro buses. The Board also created three new educational videos which were available on the DCBOE YouTube channel, and developed a suite of six new educational brochures with a user-friendly design, to provide voters with specific and clear information.

The Board maximized use of its website and its social media accounts (Twitter, Facebook, Instagram, and Nextdoor) to provide followers with comprehensive information about the Board’s activities and important dates and deadlines, as well as to address individual voters’ specific questions and concerns.

**Table 8. 2018 Adopt-A-Precinct - Target Precincts (Primary Election)**

Precinct Number	Ward	Name of Location	Address	Organization
8	3	Palisades Community Library	4901 V Street, NW	National Football League Players Association
19	5	Dunbar High School	101 N Street, N.W.	Delta Sigma Theta Sorority – Federal City Alumnae Chapter
10	3	Horace Mann Elementary School	4430 Newark Street, NW	Delta Sigma Theta Sorority – Federal City Alumnae Chapter
65	4	LaSalle Elementary School	501 Riggs Road, NE	Sigma Gamma Rho Sorority – Phi Sigma Chapter
74	5	Noyes Education Campus	2725 10 <sup>th</sup> Street, NE	Friends of the Woodridge Library
78	5	Trinidad Recreation Center	1310 Childress Street, NE	Second Church of God
89	6	Eastern Market	225 7 <sup>th</sup> Street, SE	Voices for a Second Chance
91	6	Watkins Elementary School	420 12 <sup>th</sup> Street, SE	Voices for a Second Chance
83	6	J.O. Wilson School	660 K Street, NE	Voices for a Second Chance
31	3	St. Columba’s Episcopal Church	4201 Albemarle Street, NW	Voices for a Second Chance
102	7	Dorothy Height Public Library	3935 Benning Road, NE	St. Luke’s Catholic Church
116	8	The ARC	1901 Mississippi Avenue, SE	Matthew’s Memorial Baptist Church
140	8	Anacostia High School	1601 16 <sup>th</sup> Street, SE	National Association for the Advancement of Returning Citizens

**Table 9. 2018 Adopt-A-Precinct - Target Precincts (General Election)**

Precinct Number	Ward	Name of Location	Address	Organization
19	5	Dunbar High School	101 N Street, N.W.	Delta Sigma Theta Sorority, Inc. – Federal City Alumnae Chapter
10	3	Horace Mann Elementary School	4430 Newark Street, NW	Delta Sigma Theta Sorority, Inc. – Federal City Alumnae Chapter
31	3	St. Columba’s Episcopal Church	4201 Albemarle Street, NW	Salvation Army
102	7	Dorothy Height Public Library	3935 Benning Road, NE	St. Luke’s Catholic Church
140	8	Anacostia High School	1601 16 <sup>th</sup> Street, SE	801 East Men’s Shelter
28	3	Annunciation Parish	3810 Massachusetts Avenue, NW	Salvation Army & Ron Brown College Preparatory High School Parent-Teacher Organization
122	8	Ballou High School	3401 4 <sup>th</sup> Street, SE	801 East Men’s Shelter

**4. Accessibility and Language Access**

During the 2018 election cycle, the Board’s Americans with Disabilities Act (ADA) Compliance/Language Access Coordinator (ADA/LAC):

- Worked with ODR and the Executive Office of the Mayor to have Mayor Muriel Bowser proclaim the 3<sup>rd</sup> week in July of 2018 National Disability Voter Registration Week (NDVRW) in the District of Columbia;
- Collaborated with the American Association of People with Disabilities (AAPD) to promote NDVRW and the Register! Educate! Vote! Use your Power! (REV UP) Campaign, which aims to increase the political participation of the disability community while also engaging candidates and the media on disability issues. The Board hosted two REV UP/ NDVRW voting drives at our main office (July 16, 2018) and at the Center for Independent Living (July 18, 2018);
- Hosted two Voter Access Forums (April 26, 2018 and October 10, 2018) to engage the disability community. Several disability rights advocates, lawyers, senior citizens, voters with disabilities, and other interested groups and individuals attended these events;
- Participated in several outreach events coordinated by VEOD to inform senior citizens, people with disabilities, and LEP voters about the Board’s accessible voting technology, language access services, and other accommodations available to voters on Election Day. These events included participation in National Disability Voter Registration Day, the Mayor’s Annual Disability Awareness Expo, and the National Federation of the Blind local conference (see chart below for events the ADA/LAC participated in with VEOD);

**Table 10. Joint VEOD/ADA Outreach Events**

<b>List of outreach events and meetings VEOD/ADA Team Members participated in during calendar year 2018</b>	<b>Date</b>
Department on Disability Services Voter Registration Drive and Training	February 16, 2018
Voter Access Forum	April 26, 2018
Terrific Inc. Older Americans Mental Health and Wellness Fair	May 19, 2018
10 <sup>th</sup> Annual Olmstead Conference	August 20, 2018
National Disability Voter Registration Week	July 16-20, 2018
REV Up Voter Registration Drive at BOE	July 16, 2018
REV Up Voter Registration Drive at The Center for Independent Living	July 18, 2018
Disability Community Outreach Collaborative Meeting	September 20, 2018
Voter Access Forum	October 10, 2018
National Federation of the Blind Conference	October 12, 2018
Mayor's Disability Rights Expo	October 23, 2018

- Deployed 35 ADA Compliance Assistants throughout the city on Election Day. Each ADA Compliance Assistant was assigned four to five polling places to visit throughout Election Day in order to identify and address any operational accessibility issues that presented barriers to voting for senior citizens and people with disabilities;
- Deployed thirty-one Spanish, 5 Mandarin, 1 Vietnamese, 2 Amharic, and 6 ASL interpreters to 52 polling places to enable limited English proficient (LEP) voters and voters with auditory disabilities to participate meaningfully in the electoral process;
- Prepared and distributed 190 Spanish and Mandarin Language Access kits that contained translated election-related materials (ballots, forms, voter access signs, ExpressVote screenshots, etc.) to accommodate LEP voters;
- Redesigned the Election Day voter access signs to include Amharic and Vietnamese (Previously, the voter access sign included only English, Spanish, and Mandarin);
- Updated the ADA section of the Polling Place Operations Manual to include more pictures and charts concerning the proper way to setup the voting equipment and how to make the polling place accessible;

- Revamped the election worker training class to include more practical exercises and simulated polling place exercises involving people with various disabilities;
- Trained early voting staff, Voter Assistance Clerks, Ballot Clerks and ADA Compliance Assistants extensively regarding Title II of the ADA, compliance, awareness, and disability etiquette;
- Attended monthly meetings/training hosted by the DC Commission on Persons with Disabilities and the Office of Disability Rights;
- Updated the Frequently Asked Questions (FAQ) document with information on reasonable accommodations, voter access, accessible polling sites, ballot transfer requests, *etc.* for senior citizens, people with disabilities, and LEP voters;
- Created electronic and accessible versions of the ADA Compliance Assistant application and Election Worker Request for Reasonable Accommodations forms; and
- Created several new signs to make it easier for senior citizens, people with disabilities, and LEP voters to navigate our polling sites. The new signs included detailed instructions on how to contact the ADA Coordinator and/or precinct captain on Election Day, and how to quickly identify the in-person interpreters inside the polling places.