

Feedback from the June 24, 2020 Meeting with the Site Coordinators

- 1. The Curbside Voting process needs to be modified in order to accommodate potentially long lines and to reduce the wait time in the main Check-In line.**
 - a. Have a Check-In/Special Ballot Clerk Station dedicated to the curbside check-in process
 - b. Have at least three election workers working at the curbside station
 - c. If possible, increase the designated parking areas for curbside voting access
 - d. Emphasize the population for whom curbside voting is available

- 2. Seating accommodations for the elderly and voters with disabilities should be available when there are long lines to vote.**
 - a. Use the ticketing system and have them wait in a designated area until their number is called
 - b. Have hours during early voting dedicated to assisting the elderly or voters with disabilities on the voting process
 - c. If using a larger facility (*for e.g.*, the convention center, etc.) have a designated space to assist the elderly and voters with disabilities with the check-in/voting process
 - d. If able, use the additional volunteers serve as stand-ins for the elderly and voters with disabilities while they wait seated until that person reaches the front of the line

- 3. Increase the number of PollPads and Check-In/Special Ballot Clerk stations to reduce the wait times in the lines.**

- 4. Increase the advertising for early voting to surge voting during that period and mitigate the occurrence of long(er) check-in lines on Election Day.**
 - a. Utilize advertisements, social media, texts targeted at younger voters, etc., to inform voters on when and where early voting occurs
 - b. Emphasize that mail ballots can be dropped off at Vote Centers to maximize the probability that the ballot will be counted and allow voters to bypass the US Postal Service
 - c. Send out postcards/flyers with early voting and Election Day information
 - d. Do not use Voter Guides; no one reads them, and they are seen as antiquated
 - e. When advertising, define what a “closed” primary is and how it affects those voters not registered to a party

- 5. Have additional Vote Centers to mitigate the occurrence of long(er) check-in lines on Election Day.**
 - a. Have 20 Vote Centers for early voting and increase the number of Vote Centers for Election Day
 - b. Use larger facilities as Super Vote Centers (*for e.g.*, the convention center, etc.) to accommodate larger lines and utilize multiple spaces to reduce voting wait times

- 6. Increase the number of election workers**
 - a. More workers needed to assist with curbside voting process
 - b. More Check-In/Special Ballot Clerks needed
 - c. Improve training, Standard Operating Procedures (SOP) usage, and accessibility

- d. Recruit sufficient election workers to work at the added Vote Centers

7. Equipment Issues

- a. Adding additional Ballot on Demand (BOD) stations to reduce lines for those voters who would like a printed paper ballot
- b. Have instructions available for the usage of the Ballot Styles Barcode Notebook
- c. Add an outdoor ballot drop off box so that voters who are dropping off mail ballots do not have to wait in voting line to do so
- d. Have a battery charging pack for Site Coordinator PollPads when using them in a space where an electrical outlet is unavailable