Feedback from the June 24, 2020 Meeting with the Site Coordinators

1. The Curbside Voting process needs to be modified in order to accommodate potentially long lines and to reduce the wait time in the main Check-In line.
   a. Have a Check-In/Special Ballot Clerk Station dedicated to the curbside check-in process
   b. Have at least three election workers working at the curbside station
   c. If possible, increase the designated parking areas for curbside voting access
   d. Emphasize the population for whom curbside voting is available

2. Seating accommodations for the elderly and voters with disabilities should be available when there are long lines to vote.
   a. Use the ticketing system and have them wait in a designated area until their number is called
   b. Have hours during early voting dedicated to assisting the elderly or voters with disabilities on the voting process
   c. If using a larger facility (for e.g., the convention center, etc.) have a designated space to assist the elderly and voters with disabilities with the check-in/voting process
   d. If able, use the additional volunteers serve as stand-ins for the elderly and voters with disabilities while they wait seated until that person reaches the front of the line

3. Increase the number of PollPads and Check-In/Special Ballot Clerk stations to reduce the wait times in the lines.

4. Increase the advertising for early voting to surge voting during that period and mitigate the occurrence of long(er) check-in lines on Election Day.
   a. Utilize advertisements, social media, texts targeted at younger voters, etc., to inform voters on when and where early voting occurs
   b. Emphasize that mail ballots can be dropped off at Vote Centers to maximize the probability that the ballot will be counted and allow voters to bypass the US Postal Service
   c. Send out postcards/flyers with early voting and Election Day information
   d. Do not use Voter Guides; no one reads them, and they are seen as antiquated
   e. When advertising, define what a “closed” primary is and how it affects those voters not registered to a party

5. Have additional Vote Centers to mitigate the occurrence of long(er) check-in lines on Election Day.
   a. Have 20 Vote Centers for early voting and increase the number of Vote Centers for Election Day
   b. Use larger facilities as Super Vote Centers (for e.g., the convention center, etc.) to accommodate larger lines and utilize multiple spaces to reduce voting wait times

6. Increase the number of election workers
   a. More workers needed to assist with curbside voting process
   b. More Check-In/Special Ballot Clerks needed
   c. Improve training, Standard Operating Procedures (SOP) usage, and accessibility
d. Recruit sufficient election workers to work at the added Vote Centers

7. **Equipment Issues**
   a. Adding additional Ballot on Demand (BOD) stations to reduce lines for those voters who would like a printed paper ballot
   b. Have instructions available for the usage of the Ballot Styles Barcode Notebook
   c. Add an outdoor ballot drop off box so that voters who are dropping off mail ballots do not have to wait in voting line to do so
   d. Have a battery charging pack for Site Coordinator PollPads when using them in a space where an electrical outlet is unavailable