1. What was the percentage of eligible voters in the United States that DID NOT cast ballots in 2020?
   - 10%
   - 20%
   - 33%
   - 40%

2. The intent of the National Voter Registration Act (NVRA) is to:
   - Increase voter registration opportunities
   - Encourage voter participation
   - Protect the integrity of the electoral process
   - All of the above

3. Which of the following client interactions DOES NOT require that you offer voter registration services?
   - When the client applies for your services
   - When the client calls or stops by to reschedule an appointment
   - When the client renews their services
   - When the client changes their address

4. When discussing voter registration, what is the first question you must ask?
   - How was your day?
   - Where were you last registered to vote?
   - If you are not registered to vote where you live now, would you like to register to vote today?
   - If you are not registered to vote where you live now, would you like to register online?

5. If the clients indicate that they are already registered at their current address you should:
   - Thank them for their time, and your job is done
   - Thank them for their time, and have them check box number one on the Voter Preference Form
   - Thank them for their time, and have them check box number one on the Voter Preference Form and print their name
   - Thank them for their time, and have them check box number one on the Voter Preference Form, print their name on the form, sign and date it
6. You must ask the clients if they would like help completing the voter registration application. If they do, you must:
   - Leave them in private to fill out the form
   - Show them where they can complete it online if possible
   - Provide them the same level of assistance as if they were completing one of your agency’s forms
   - Volunteer to complete the form for them

7. Voter registration services must be provided in a non-partisan way. VRA staff shall not:
   - Seek to influence an applicant’s political preference of party registration
   - Display any symbols of political preference or party allegiance
   - Make any statements or take any actions to discourage the applicant from registering to vote
   - All of the above

8. If an applicant believes that someone has interfered with their right to register they may file a complaint with:
   - the D.C. Council
   - the D.C. Board of Elections
   - the D.C. Metropolitan Police Department
   - the Federal Elections Assistance Commission (EAC)

9. The NVRA requires VRAs to mail completed voter registration applications to the Board of Elections within how many days of receipt?
   - 7
   - 10
   - 15
   - 30

10. The Preference Forms must be preserved for at least ____________ months as part of the individual’s agency file or in a separate file for agency preference forms.
    - 6
    - 12
    - 24
    - 48

Your comments and suggestions to improve our training sessions are greatly appreciated!